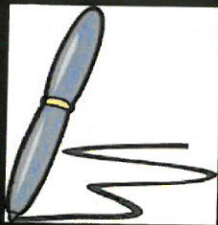


Provider Bill Of Rights



As an Emergency Food Program that distributes food you...

- ★ Are able to have a set geographic area that only serves people that live in that area as long as you provide a referral to a guest's local emergency food program after you serve them the first time
- ★ Are able to require documentation to prove the number of people in a household as long as these requirements have been explained to the guest on a previous visit.
- ★ Are able to require documentation to prove a household's address as long as these requirements have been explained to the guest on a previous visit
- ★ Are able to limit how often you serve each guest in order to ensure all guests receive enough food
- ★ Are able to refuse service to anyone that is hostile, disruptive, aggressive, threatening to staff, volunteers, or other guests
- ★ Are able to serve volunteers in need of food assistance as long as they register as guests and they do not receive preferential treatment or more food than other guests
- ★ Are able to terminate services of a volunteer if that volunteer does not follow program rules, is disruptive, or disrespectful to staff, other volunteers, or guests.

*Hunger Prevention Nutrition Assistance Program (HPNAP) 2012



*Please post this Provider Bill Of Rights in your facility for all your clients to see